

## Product Activation for Download Center

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Institutional ChemDraw v25.0 Process Document (Admin)

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Last Updated: June 2, 2025

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## 1. Introduction

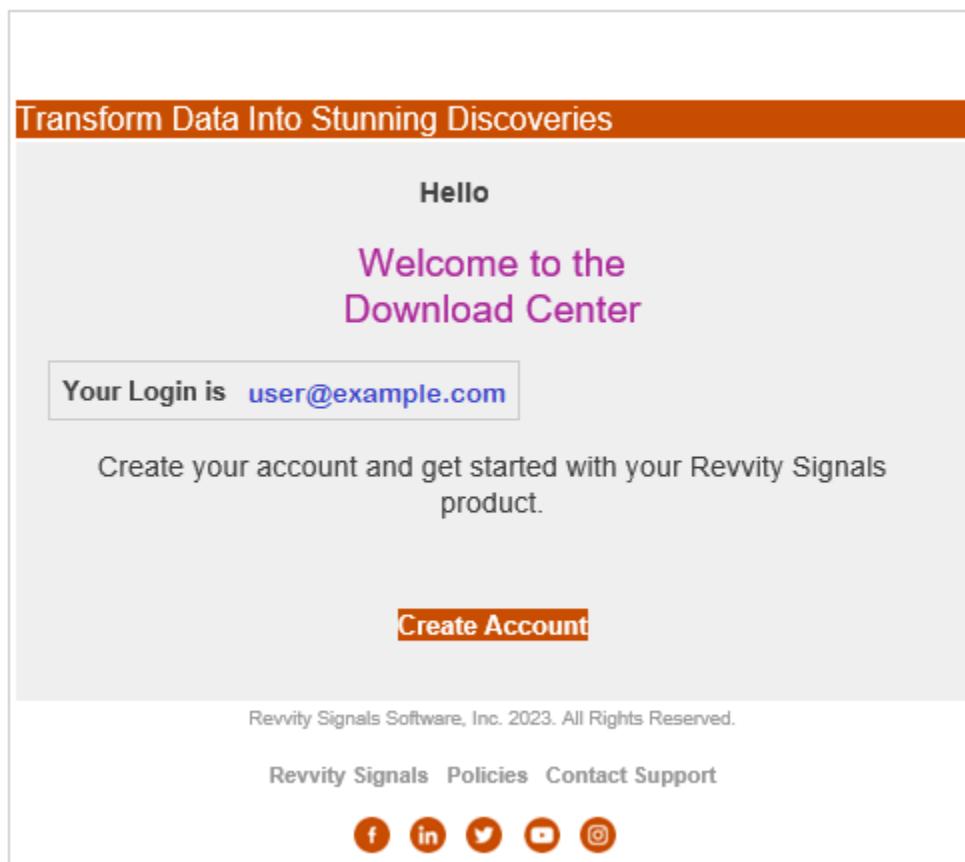
This document explains the steps required for:

- Setting up your Revvity Signals Download Center account as the tech admin
- Bulk and non-bulk activation of products,
- Managing user accounts
- Steps required for adding and deactivating any member.

**Note:** Please contact Customer Support ([signals.customer\\_service@revvity.com](mailto:signals.customer_service@revvity.com)) if there are any issues when following the instructions outlined in this document.

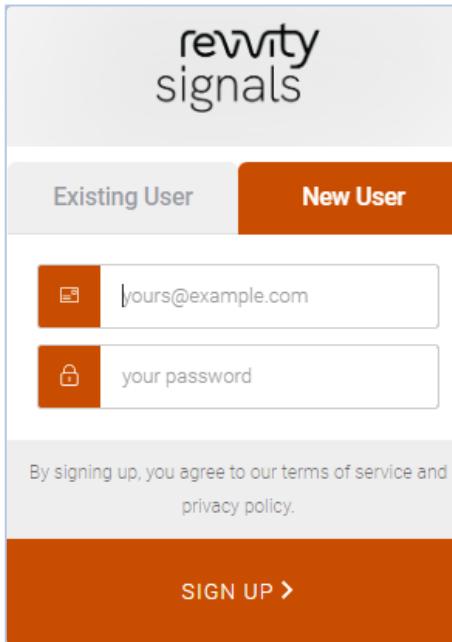
## 2. Setting Up the Admin Account

On placing an order, you will receive a “**Welcome To End-User Portal**” email from [revvitysignals@flexnetoperations.com](mailto:revvitysignals@flexnetoperations.com) at the email ID specified in the order.



You will need to first create or activate an account in Revvity Signals Download Center. To do so:

1. Click on the **Create Account** button in the email. You will be directed to the Revvity Signals Download Center. Select the **New User** tab.



2. Enter your email address in the email address text box.
3. Enter your new password in the "your password" text box. (Record your password.)
4. Select the **SIGN UP** button.

**Note:** If you use the link and find it has expired, or you do not receive the email, just go to the download portal using the following URL and perform the above instructions starting from step 2.

<http://revvitysignals.flexnetoperations.com/>

You will also receive an Order Confirmation email from [revvitysignals@flexnetoperations.com](mailto:revvitysignals@flexnetoperations.com) containing the following information:

1. Link to download the software.
2. Products Ordered (Information about the Order details).
3. Activation Code.
4. URL and instructions for Individual Site Users to register for the Revvity Signals Download Center.

You (as the tech admin) will have administrative privileges. Once you receive the Order Confirmation email, the next steps will be to register your users and activate the software.

## 3. Registering Users

There are two ways to register your users on our Download Center to give them access to the software download. They can be added by you (as the tech admin) manually (see Section 4.1), or you can have them directly sign up for a Download Center account via the site subscription gallery on our website.

### 3.1. Individual User Registration

The Order Confirmation email provides instructions on how individual users can register for a Revvity Signals download account.

**Note:** Only the administrators will receive the email. Individual users will not receive the email.

You can share the below Site Subscription gallery link with users via email.:

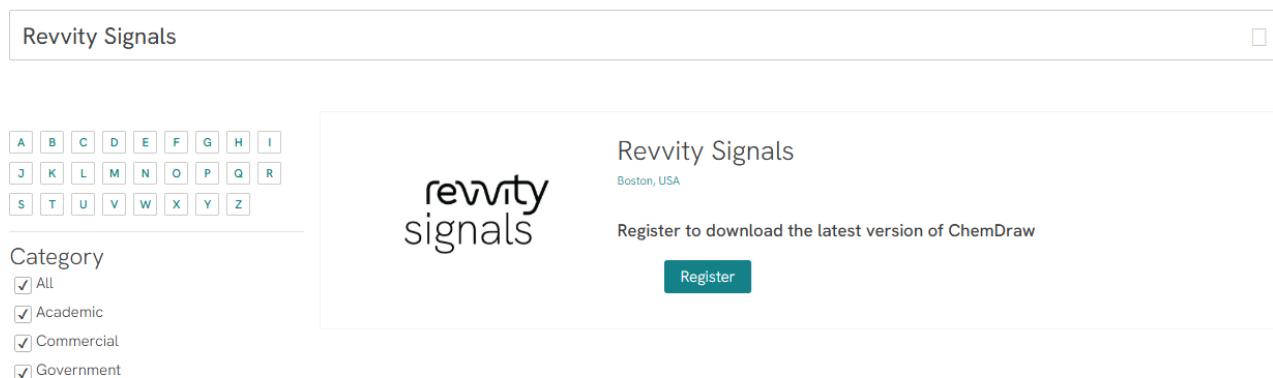
#### ChemDraw Subscription Gallery

Your organization (Academic or Commercial) may have a ChemDraw Subscription License, enabling you to have access to the latest version of the market-leading chemical drawing software. Please use the filters below to verify if you are eligible to access and download your copy of ChemDraw. If you cannot find your organization on this page and would like to obtain ChemDraw Subscription License, please get in touch with us by clicking [here](#).

The latest version of ChemDraw is available via the Download Center, which requires the user to register before downloading.

Please use the [Quick Start Guide](#) to learn how to quickly register and activate your copy of ChemDraw.

Revvity Signals Cloud Applications ChemOffice+, Signals Notebook Individual Edition have reached End of Life. [Click here](#) for details



(<https://connect.revvitysignals.com/sitesubscription/>) as shown below. Users will then have to find your institution (alphabetically or by typing your Institution in the search bar) and click on your institution's link to be taken to the account registration page.

To gain access to the Revvity Signals Download Center users need to complete the registration form shown below, the Account ID will auto-populate based on your Institution's unique link.

Site Subscription > User Registration

## Welcome to User Registration

Existing User? [Click here to Login](#)

New User?  
Get started with the following details:

First name\*

Last Name\*

Address 1\*

Address 2

City\*

Zip/Postal Code\*

United States

State \*

Email Address\*

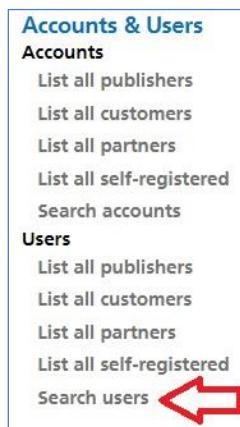
Account ID\*: 7164SL

Individual users will only be able to access their account using the domain(s) provided by you at time of purchase (see below). If another email domain is used, other than those provided, registration will fail. If you wish to add additional domains to the existing list, please send your request to Support ([signals.customer\\_service@revvity.com](mailto:signals.customer_service@revvity.com)).

Upon successful completion of this form, individual users will receive a welcome email with URL's and log in instructions.

## 4. Managing Account Members

The “**Search Users**” option in the “Accounts & Users” section of the Download Center provides you with options to manage the account members.

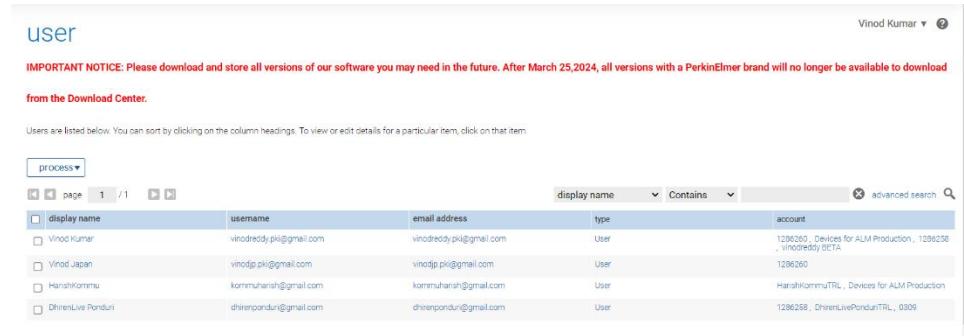


On Selecting the ‘**Search Users**’ option, and the following pop-up appears.

A screenshot of the 'Users Advanced Search' pop-up window. The window has a dark blue header with the title 'Users Advanced Search' and a sub-header 'Please enter values for significant attributes and click Search to perform an advanced search.' Below the header is a section titled 'Customer user Attributes:' containing a list of search fields. Each field consists of a label, a dropdown menu with 'Contains' selected, and an input field. The fields are: User name, Display name, First name, Last name, Email address (@revvity.com), Phone, Fax, Street, City, State/Province, Zip/Postal Code, Country, and Type. At the bottom of the search form are two radio buttons for 'Status' with 'Active' and 'Inactive' options. The entire window is contained within a browser window titled 'Users Advanced Search - FlexNet Operations End-User Portal: - Google Chrome'.

Use the “Email address: Contains” field to enter your company domain name in the format of “@companyname”. Select the “**Search**” button at the bottom of the pop-up display to run the query.

A listing of Customer Users appears, similar to the example shown below:



The screenshot shows a user search interface with the following details:

display name	username	email address	type	account
Vinod Kumar	vinodreddy.pki@gmail.com	vinodreddy.pki@gmail.com	User	1286260, Devices for ALM Production, 1296236, vinodreddy.ELTA
Vinod Japan	vinodjp.pki@gmail.com	vinodjp.pki@gmail.com	User	1286260
HarshKommu	kommuharsh@gmail.com	kommuharsh@gmail.com	User	HarshKommuTRL, Devices for ALM Production
DhirenLive Punduri	dhirenpunduri@gmail.com	dhirenpunduri@gmail.com	User	1286258, DhirenLivePunduriTRL, 0309

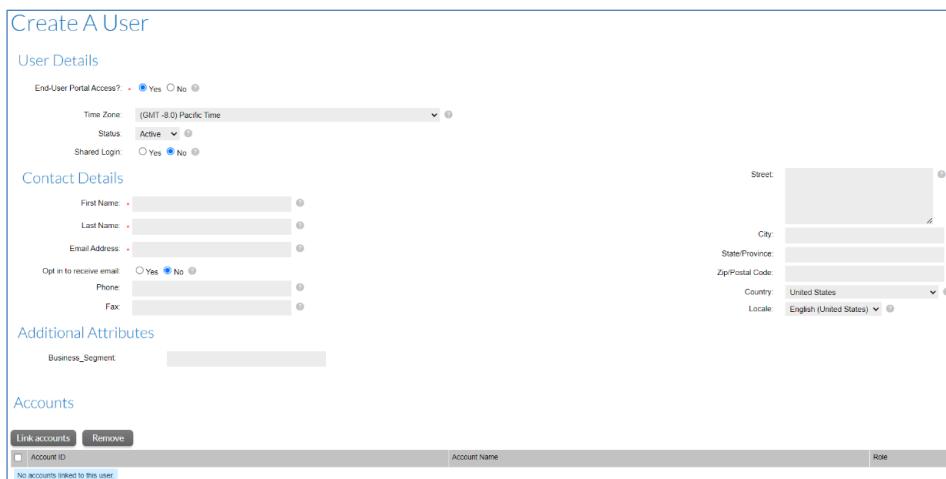
Two options are available from this page. Select the “**Actions**” drop-down list to view the options to:

1. Create a user
2. Delete a user

## 4.1. Create a User

To create a new user, use the following steps:

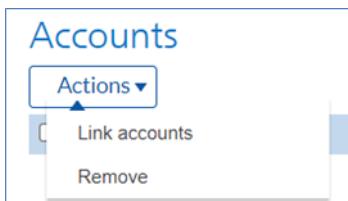
1. Select the Actions drop-down list and select “**Create**”. The following “Create User” page appears.



The “Create A User” page contains the following sections:

- User Details**: Includes fields for User Portal Access (Yes, No), Time Zone (GMT -8.0 Pacific Time), Status (Active), and Shared Login (Yes, No).
- Contact Details**: Includes fields for First Name, Last Name, Email Address, Opt in to receive email (Yes, No), Phone, Fax, Street, City, State/Province, Zip/Postal Code, Country (United States), and Locale (English (United States)).
- Additional Attributes**: Includes a Business\_Segment field.
- Accounts**: Includes a table for linking accounts, with columns for Account ID, Account Name, and Role. A note states “No accounts linked to this user.”

Enter the user's first name, last name and email address. Add additional information, if desired.



2. Select the Actions drop-down list and select the “Link accounts” option.
3. You will be taken to the “Select Account” pop-up display.

Opt-in to receive emails:  yes  no

locale: Japanese (Japan)

Other attributes

Business\_Segment:

Created date: 21/08/20 15:19

Last login date: 24/02/02 5:44

account	process	Account ID	account name	roll
<input type="checkbox"/> 1286260	<input type="checkbox"/>	1286260	ALM PROD TEST-Japan	<input checked="" type="checkbox"/> INF Portal Admin User Role <input type="checkbox"/> INF Portal User Role
<input type="checkbox"/> Devices for ALM Production	<input type="checkbox"/>	Devices for ALM Production		<input checked="" type="checkbox"/> INF Portal Admin User Role <input type="checkbox"/> INF Portal User Role
<input type="checkbox"/> 1286268	<input type="checkbox"/>	1286268	ALM PROD TEST-1	<input checked="" type="checkbox"/> INF Portal Admin User Role <input type="checkbox"/> INF Portal User Role
<input type="checkbox"/> vinoreddy BETA	<input type="checkbox"/>	vinoreddy BETA		<input checked="" type="checkbox"/> INF Portal Admin User Role <input checked="" type="checkbox"/> INF Portal User Role

## customer account

Vinod Kumar

IMPORTANT NOTICE: Please download and store all versions of our software you may need in the future. After March 25, 2024, all versions with a PerkinElmer brand will no longer be available to download from the Download Center.

Accounts are listed below. You can sort by clicking on the column headings. To view or edit details for a particular item, click on that item.

process	page	1	Account ID	Contains	advanced search
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Account ID	account name	Author
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0101 Danone	eropetoe@revvity.com	2021-06-13:30:05:327
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	243829	Aalto University - Aalto-yliopisto	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	26288	South Texas College	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	976	10X Genomics, Inc.	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	23747	1200 Pharma, LLC	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1859 Inc.	eropetoe@revvity.com	2021-06-13:37:07:687
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	57315	1910 Genetics, Inc.	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	62465A1041191	1st Biotherapeutics, Inc.	eropetoe@revvity.com
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	64764274330	1st Biotherapeutics Inc.	eropetoe@revvity.com

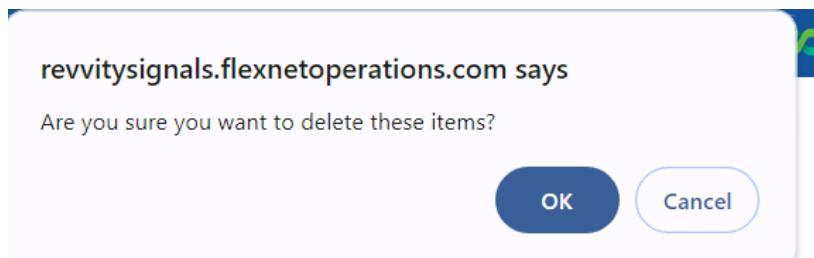
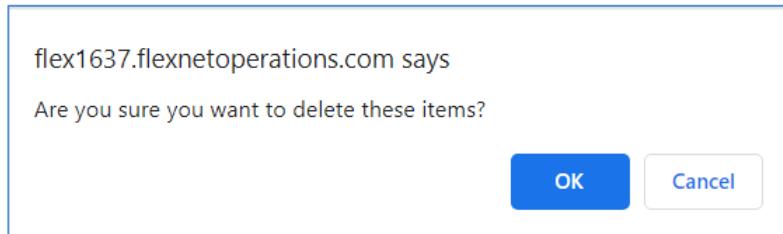
4. Select the account to which you need to link to the new user, and click the “OK” button.
5. The new account will be attached to the new user created.
6. Once the information is complete in the Create User page, select “Save” to complete the process.

## 4.2. Delete a User

To remove/disable users who are no longer eligible for the site license software (e.g. students who have graduated, employees no longer with your organization, etc.), you should deactivate their Download Center accounts. To delete an active user:

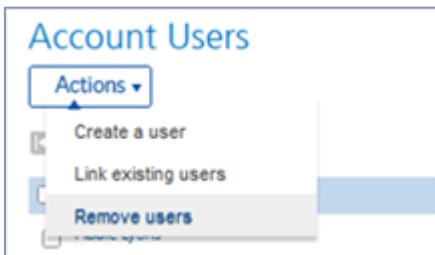
1. From the Customer Users page, select the member you need to remove from the account.
2. Select the Actions drop-down list and select “**Delete**”.

A pop-up message appears prompting for confirmation to delete the user.



Click “**OK**” to confirm the deletion.

3. If the user is present in more than one account, please go to the List Accounts option under Account & Users > Accounts. Put a check mark on the user you wish to remove from your account (or use the search option on the top right corner). Then select “**Remove Users**” from the Actions Menu:

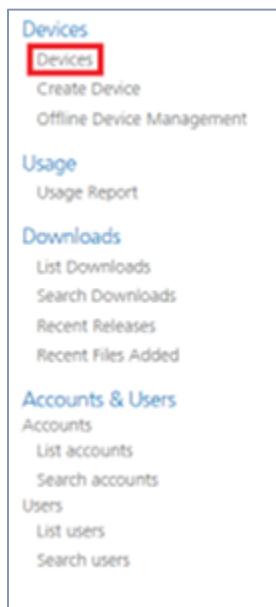


## 4.3. Return Device

If you would want to free up a license when a user leaves the organization, or if a computer is lost or stolen, you can disable ChemDraw on the computer it was installed by using the Return Device option. This will also prevent activation of the software on that computer. You will need to know the Host ID of the computer (here listed as Device ID) you want to disable or the email address of the user (listed as Device Name) for this function.

**Note:** This action may be reversed only by contacting [Revvity Signals Support](#).

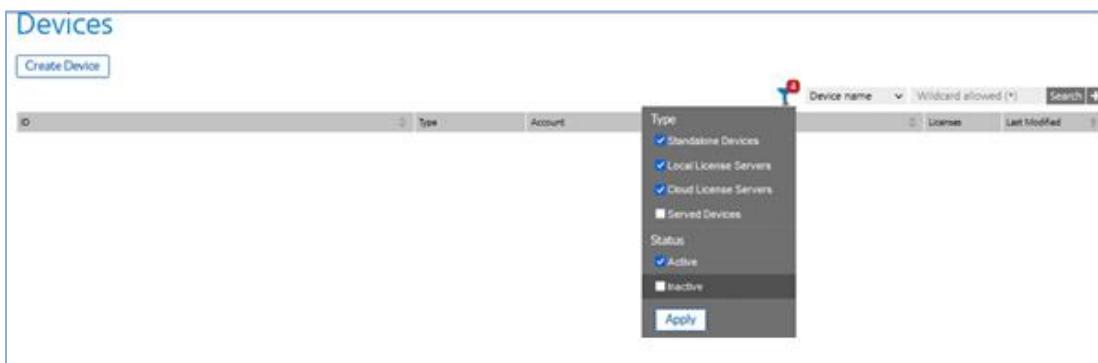
At the home page for the Download Center, select the Search Devices option in the left-hand tab.



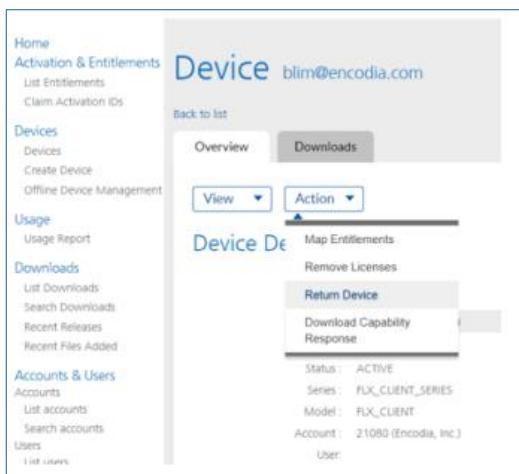
Select the name against device ID from the list that needs to be returned on the page.

ID	type	account	license	last change
64D69A4215DA (STRING)	Standalone device	7164 (Revvity Signals)	License information	2/02/2024
64D69A75A81E (STRING)	Standalone device	7164 (Revvity Signals)	License information	2/01/2024
6C2B59FA34C6 (STRING)	Standalone device	7164 (Revvity Signals)	License information	2/01/2024
C07VY1YJYVY (STRING)	Standalone device	7164 (Revvity Signals)	License information	2/01/2024
C02D00J4005F (STRING)	Standalone device	7164 (Revvity Signals)	no license	2/01/2024
683126C70333 (STRING)	Standalone device	7164 (Revvity Signals)	License information	2/01/2024
E823_8FA6_BF53_0001_001B_448B_41C3_BFED (STRING)	Standalone device	3231 (PPG Industries Inc.)	License information	1/31/2024
70A8D0856D12 (STRING)	Standalone device	7164 (Revvity Signals)	License information	1/31/2024
088E90E78673 (STRING)	Standalone device	7164 (Revvity Signals)	License information	1/30/2024
C025A96AE43C (STRING)	Standalone device	7164 (Revvity Signals)	License information	1/30/2024

You can also use the search option on the top-right corner or use the filter option to display inactive devices (returned).



Click the Action Menu and select **Return Device**.



The Return Device page is displayed.

## Return device

[Back to list](#)

**Warning** Returning a device is an *irrevocable* action. It is intended for cases where this device ID will never again need to receive a capability response or license file.

View ▾ Edit ▾ Licenses ▾

Device ID: 00E04C285037  
Name: noreply1@revvity.com  
Device Series: FLX\_CLIENT\_SERIES

Destination Device:  ID

Destination Device: Alias

Return Material Authorization (RMA) Number

**Confirm**

Click the **Confirm** button to deactivate the software on the device id listed here.

## 4.4. Assign Admin or Download Privileges

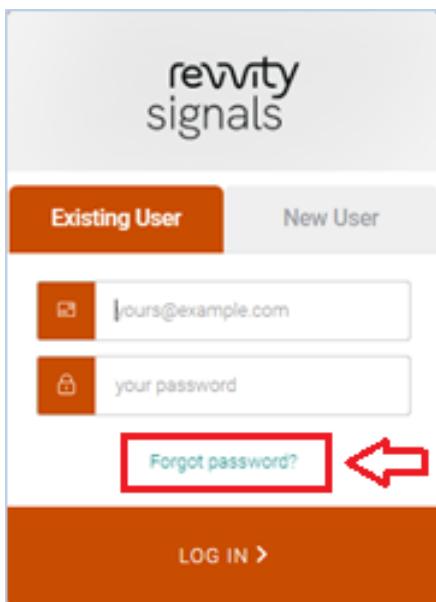
In the List Users screen, Admins can create additional Admins, or remove Admin privileges for a user (see Role Column).

Click the user for which you want to assign/remove the admin privileges. Select the checkbox for the required role: *INF Portal Admin User Role* for the Admin privileges and *INF Portal User Role* for Standard User.



Click the **Save** button for the changes to take effect.

**Note:** The Reset password button in the above not perform the password reset action. This can only be done through the forgot password option on the Download Portal login page.



## 5. Bulk Activation Procedures

If you want to forego individuals having their own Download Center accounts and/or prefer to roll out activated versions of the software to your users, please follow the procedures below.

### 5.1. Bulk Installation or Installation/Activation Requested

For ChemDraw Prime and Professional customers, use the installer named *ChemDraw Applications* for bulk installation and activation. Additionally, if using the methods described in 5.1.1 or 5.1.2 below, the *ChemDraw* installer is required, as it has to be run first. When bulk installation or installation/activation is desired, the admin downloads the required installer(s) using the link provided in the Order Confirmation email and extracts the installer files to a new location. The admin should copy the entire contents of the extracted download to the desired location, while maintaining the file hierarchy.

To extract the contents from the download(s):

1. Run the download. A dialog will appear specifying the default extraction path into which the contents will be extracted.
2. Change this folder to the desired location, then press 'OK'. The contents will now be extracted and the *Install.exe* will be run automatically.
3. Cancel the installation.
4. Additionally, if using the methods described in 5.1.1 or 5.1.2 below, repeat this for the *ChemDraw* download, using a different destination in step #2, next to that folder.

**Note:** On activation you may need to allow communication to the activation server through your firewall. If activation fails, please work with your IT organization to allow communication with the following URL:

<https://revvitysignals.compliance.flexnetoperations.com/deviceservices>

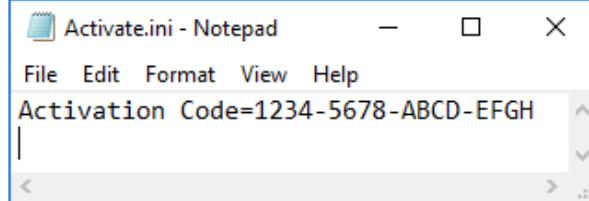
**Note:** For instructions regarding a **silent installation** using an *.msi* installation, see section [5.1.3](#) below.

Please contact Customer Support ([signals.customer\\_service@revvity.com](mailto:signals.customer_service@revvity.com)) if there are any issues.

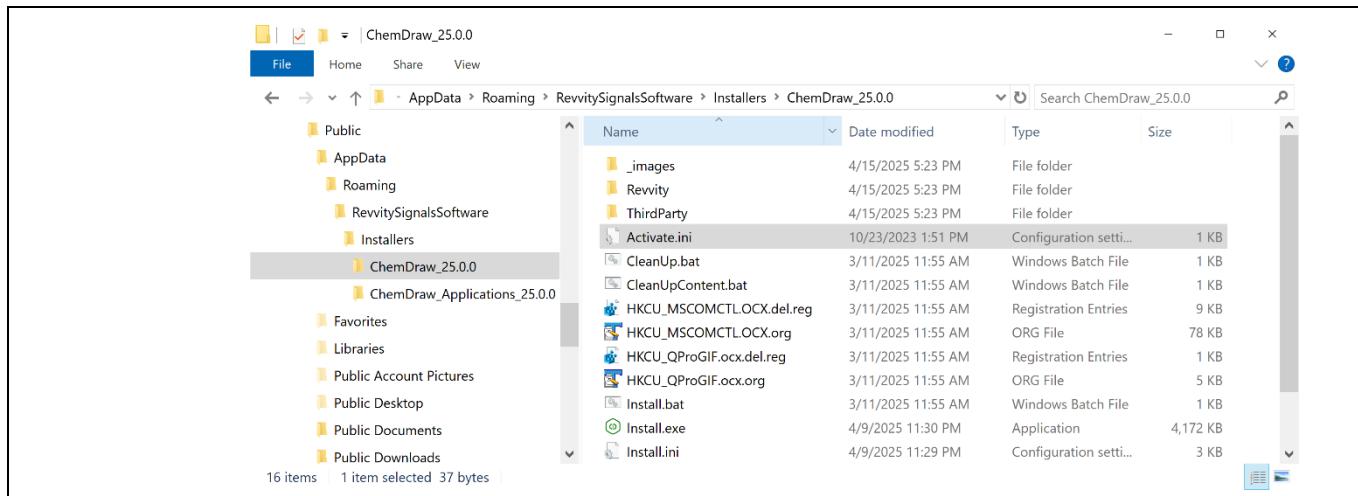
#### 5.1.1. General Distribution for users to install the software

1. Copy the contents of the extracted downloads to a specified folder on the network drive.
2. If you would like to skip the activation process for the end user and pre-activate for them:
  - a. Create an *Activate.ini* text file in the following format (case sensitive):

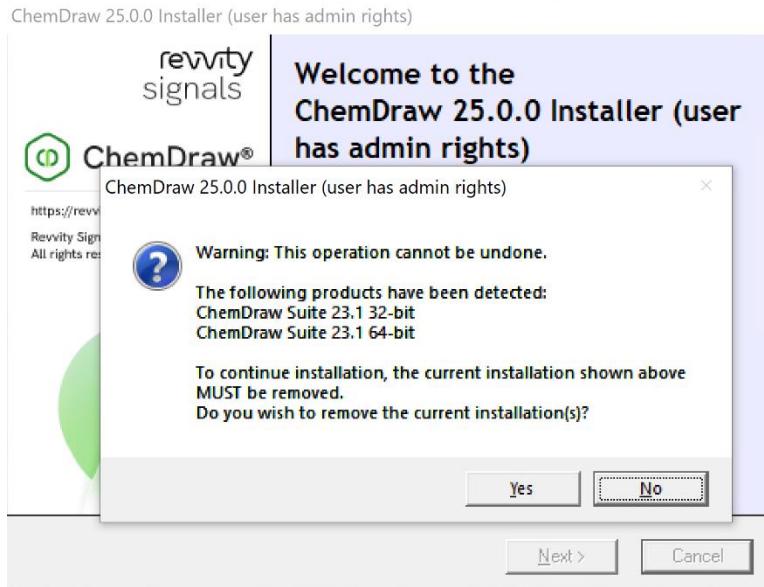
**Activation Code=<Insert 16 digit/19-character Activation Code here>**



- b. Place the *Activate.ini* file with the *Install.bat* in the folder specified in Step #1 for the *ChemDraw* installer.



3. Test the installation (and activation, if applicable) on a test machine logged in with either:
  - a. An administrator account (for an *all users* installation)
  - b. A standard user (for a *current user* installation)
- Run the **Install.bat** (for an *all users* installation, right-click and select **Run as administrator**).
4. If a previous version (e.g. from 15.x onwards) already exists on the system, the following dialog prompting the user to uninstall appears (e.g. if 23.1 is previously installed).



If the user requires the displayed previous version(s) to be removed, select **Yes**.

If the user wishes to retain the displayed previous version(s), select **No**.

**Note:** The version currently being installed may coexist with prior legacy versions up until v21. However, versions from v22 onwards **MUST** be removed. If any such version is present, it is displayed in a similar dialog, offering removal. If not removed, the installation will warn that it cannot continue.

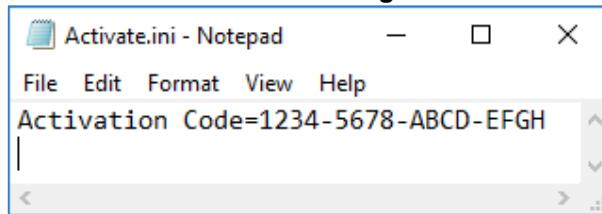
5. If *Activate.ini* was provided, a dialog should be displayed indicating “*You have successfully activated ...*” for the software activated by the *Activation Code*. Press **OK** to dismiss the dialog, and then complete the installation.  
Otherwise, if no prior activation has been performed, the *Activation* dialog will be displayed. Press **Quit** to dismiss the dialog, **OK** the next dialog and complete the installation.
6. Next, for *ChemDraw Applications*, run the **Install.bat** (for an *all users* installation, right-click and select **Run as administrator**).
7. If the installation (and activation, if applicable) test passes either:
  - Provide the users with the URL (network path) to the folder specified in Step #1 so that each of them can access it via *windows explorer* and run the *Install.bat* for *ChemDraw*, then for *ChemDraw Applications* (for an *all users* installation, right-click and select **Run as administrator**).
  - Create a zipped/compressed archive of this folder and distribute it to the users so that each of them can extract it and run the *Install.bat* locally (for an *all users* installation, right-click and select **Run as administrator**).

### 5.1.2. General Distribution of an Installed Image

This section is only suitable for *all users* installations, because *current user* installations would be installed in differing local account folders on each user's machine. If you prefer not to have users run the installer and install the software themselves, you can distribute an image of the already installed not-yet-activated software using third party distribution software. This section explains how to install the software and optionally prepare it for activation, so that a snapshot can be taken for distribution.

1. Run the *ChemDraw* installer to install the software but do **not** activate it – *Quit* the *Activation* dialog when it is shown, **OK** the next dialog and complete the installation.
2. Repeat step #1 for the *ChemDraw Applications* installer.
3. If you would like to skip the activation process for the end user and pre-activate for them:
  - a. Create an *Activate.ini* text file in the following format (case sensitive):

**Activation Code=<Insert 16 digit/19-character Activation Code here>.**



- b. Place the *Activate.ini* file in the following folder: *C:\ProgramData RevvitySignalsSoftware\IFNE*
4. Create the required image using an appropriate third-party tool.
5. Test the required image before distribution. Run *ChemDraw* (the installation will have created a shortcut on the desktop). If *Activate.ini* was provided, a dialog should be displayed indicating “*You have successfully activated ChemDraw with a license ...*” for the software activated by the Activation Code. Press **OK** to dismiss the dialog. Exit *ChemDraw*.
6. If the image test was successful, distribute the image file to the users. Each user will be activated individually the first time any application in the software is run; and will see the same dialog as described in the previous step indicating “*You have successfully activated ChemDraw with a license ...*”.

### 5.1.3. Preparing a General Distribution package that does not use the supplied Install.bat/.exe

1. Copy the contents of the extracted download to a location you wish to use to prepare the general distribution package.
2. Below are four sections which list the files related to these areas:
  - “**Required**” files must be included if the target platforms are running 64-bit Windows operating systems (OS’s) - most Windows OS’s are 64-bit
  - “**Required for ChemFinder or MS Office 32-bit**” files must always be included when building your distribution package
  - “**Python support for ChemScript/MS Office 32-bit**” or “**Python support for ChemScript/MS Office 64-bit**”  
To install python support for ChemScript (which is required by some features of ChemDraw for Excel), either the “**Python support for ChemScript/MS Office 32-bit**” or “**Python support for ChemScript/MS Office 64-bit**” files must be included, depending on the related bitness of MS Office that is already installed on the target platforms

Relocate all required files to the relative location from which your distribution package/installation script will run them. They must run in the correct order as shown below.

**Note:** The filenames are dependent on the version being installed. The “**Required**” and “**Required for ChemFinder or MS Office 32-bit**” reference to the *Revvity\_ChemDraw\_Suite\_...msi* files are general installation files which will allow for all different licensed keys (Prime, Professional, and Office) to activate with the appropriate functionalities at runtime. Unless specifically prefixed with “*All users.*” or “*Current user.*”, the files are required for both types of installation.

#### Required:

All users:..\\*ThirdParty\\Microsoft\\VCRedist\\vcredist\_x64.exe*  
.\\*ThirdParty\\Microsoft\\WebView2\\MicrosoftEdgeWebView2Runtime\\InstallerX64.exe*  
.\\*Revvity\\ChemDrawSuite\\Revvity\_ChemDraw\_Applications\_25.0.0\_x64.msi*

#### Required for ChemFinder or MS Office 32-bit:

All users:..\\*ThirdParty\\Microsoft\\VCRedist\\vcredist\_x86.exe*  
.\\*Revvity\\ChemDrawSuite\\Revvity\_ChemDraw\_Applications\_25.0.0.msi*

#### Python support for ChemScript/MS Office 32-bit:

.\\*ThirdParty\\Python\\python-3.9.10.exe*  
.\\*ThirdParty\\PythonExt\\pywin32-303.win32-py3.9.exe*

#### Python support for ChemScript/MS Office 64-bit:

.\\*ThirdParty\\Python\\python-3.9.10-amd64.exe*

3. In your distribution package/installation script add a call to each of the files relocated above so that they are run in the order specified above.

**Note:** Most of these installers can be made to run silently and without offering to reboot the host operating system by passing the relevant parameters:

- For `vcredist_x86.exe` & `vcredist_x64.exe`: `/q /norestart`  
e.g: `.\ThirdParty\Microsoft\VCRedist\vcredist_x86.exe /q /norestart`
- For `MicrosoftEdgeWebView2Runtime\InstallerX64.exe`: `/silent /install`  
e.g: `.\ThirdParty\Microsoft\WebView2\MicrosoftEdgeWebView2Runtime\InstallerX64.exe /silent /install`
- For the .msi files: `REBOOT=ReallySuppress /qb`  
e.g: `.\Revvity\ChemDrawSuite\Revvity_ChemDraw_Applications_25.0.0.msi`  
`REBOOT=ReallySuppress /qb`
- Additionally, for .msi files, add:
  - All users: `ALLUSERS=1`
  - If installing 32-bit installer on Windows 64-bit OS, for 32-bit installer:
    - `ADDLOCAL=ALL, REMOVE=ChemDrawQuickLook32`
    - With MS Office 64-bit present, additionally add:
      - `ChemScript32, ChemDrawForExcel32`
  - If installing 64-bit installer with MS Office 32-bit present, for 64-bit installer:
    - `ADDLOCAL=ALL, REMOVE=ChemScript64,ChemDrawForExcel64`
- For the Python .exe files:
  - All users: `/quiet InstallAllUsers=1`
  - Current user: `/quiet`

e.g: `.\ThirdParty\Python\python-3.9.10.exe /quiet InstallAllUsers=1`

4. If activation is required:

- Locate the folder. `\Revvity\Activation` and move it to the location in the distribution package that you have designated to be set aside for this.
- In your distribution package/installation script add the following call to run the program that activates the software:

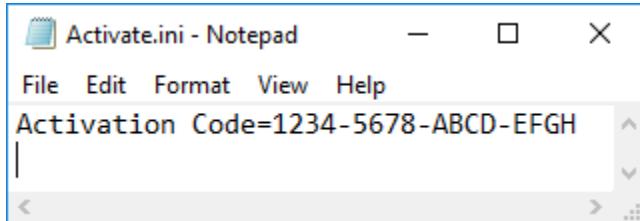
`.\<Location created in step #4.a relative to working folder>|Activation\Activate.exe 23.0 IsInstaller`

Additionally:

- Add the optional ‘**Silent**’ keyword to the call to trigger silent activation, e.g:  
`.\<Location created in step #4.a relative to working folder>|Activation\Activate.exe 23.0 IsInstaller Silent`
- Optionally, any existing license for any version as far back as 17.0 can be deactivated **prior** to activating this version by adding the following call(s) **before** the one above:
  - to deactivate any license that affects a prior version, specify the prior version (e.g. for 18.0):  
`.\<Location created in step #4.a relative to working folder>|Activation\Activate.exe 18.0 Deactivate Silent`
  - to deactivate any license that affects the current version, specify the current version:  
`.\<Location created in step #4.a relative to working folder>|Activation\Activate.exe 22.0 Deactivate Silent`

- Create an `Activate.ini` text file in the following format (case sensitive):

Activation Code=<Insert 16 digit/19 character Activation Code here>.



- d. Place the *Activate.ini* text file either in the working folder of your distribution package, or in the folder containing *Activate.exe* which was positioned in the distribution package in step #4.a.
5. The distribution package requirements are now complete.
6. Test the distribution package on a test machine. The software should install (and if *Activate.ini* was provided, activate) correctly.
7. If the distribution package installation (and if *Activate.ini* was provided, activation) test passes, prepare the distribution package and distribute it to the users.

#### 5.1.4. Distribution in a Mac Environment

**Note:** For the following steps to work, the ChemDraw application must be installed first.

If activation is required:

1. Create an *Activate.ini* text file in the following format (case sensitive):

Activation Code=<Insert 16 digit/19 character Activation Code here>



Use the following steps to create a text file on your Mac:

- a. Find TextEdit in the Applications folder on a Mac computer. To create a plain text file on a Mac, launch the Text Edit program, click the "Format" menu, and select "Make Plain Text."
- b. Paste in the content to test e.g. for: Activation Code=1234-5678-ABCD-EFGH.
- c. Select: File / Save ... and enter/select:  
Save As: Activate.ini  
Where: Applications  
Plain Text Encoding: Unicode (UTF-8) <-default value  
and press: **Save**  
then: **Quit TextEdit**
2. The file created is: Activate.ini.txt  
**The .txt extension has to be removed.**  
Navigate to Applications\Activate.ini.txt  
Select 'Rename' and change it to Activate.ini  
On the confirmation dialog, select: **Use .ini**
3. ChemDraw will search for this file in the same folder as ChemDraw is installed in/run from (by default: Applications). If found it will be read and used for activation. If activation is successful, a dialog will

confirm this, and the file will be removed. The dialog will only occur once upon first confirmation.

The ChemDraw application (and if activation is required, Activate.ini file) will need to be zipped up together as part of the internal distribution package for distribution to, and use by the users, for true bulk activation.

**Note:** There is no 'silent' activation available for Mac at this time

## 6. Account Email Domain

In the download portal , you can specify the email domains authorized to perform a self-registration on the Site Subscription page (<https://connect.revvitysignals.com/sitesubscription/>) To specify the authorized email domains.

1. Click the **List Accounts** option on the Account & Users > Accounts section.



2. Click your account number.
3. Under Additional Attributes, select **Account\_Domains** and specify the approved email domains.

### Other attributes

A screenshot of a form section titled 'Other attributes'. There are two input fields. The first field is labeled 'Account\_Domains:' and contains the value '@revvity.com'. The second field is labeled 'Industry:' and is currently empty.

4. You can add more than one domain separated by a comma (",").
5. Click the **Save** button to finish.

**Note:** Here you can also update the contact information for the account.

## 7. Support

Our customer support organization is dedicated to helping you with any problems you may be having in downloading, activating, and using the software.

If you are part of a site license, the Quick Start Guide can help your user base to get registered, downloading and accessing the software: [ChemDraw QUICK START Activation Guide.pdf](https://chemdrawquickstartactivationguide.pdf)

For any other issues, you can contact Revvity Signals Software Support via any of the methods listed on our Contact Page: <https://revvitysignals.com/company/contact>

**Revvity Signals Software Inc.**

77 4<sup>th</sup> Avenue| Waltham, MA 02451

<https://support.revvitysignals.com/>